

Rocket Collector

Collections Solution & Debtor Self-Service Portal

Reduce costs • Collect more • Save time



A proven solutions expert

Since 1971, GBS has been committed to exceeding its clients' expectations by providing innovative and effective solutions through continual improvement of its business processes, products and services. And its **Rocket Collector** solution exemplifies this mission.

By integrating and automating an organization's financial operations, GBS specializes in providing maximum business efficiency. We have assisted companies, both large and small within a variety of industries, with the selection and implementation of smart solutions to meet their precise needs.

Automate your debt collection activities

It's a lot to manage. You need to send letters, make phone calls and negotiate new payment arrangements. But when you're in control of your debt collection strategy, you know what steps you need to take and when to take them. The problem is finding a system that integrates with your workflow and provides you with the information you need the moment you need it.

Integrating customized business strategies, escalation features, legal requirements and a proven customer-focused workflow, **Rocket Collector** automates the debt recovery process, ensuring that you're taking the right action at the right time to maximize revenue and debt recovery success.

Self-Service Portal

Our web-based, full-service portal adds convenience and efficiency.

Integrated Document Management

Automatically create, document and archive important debt collection activities.

Configurable Workflow

Customize the built-in collection process or use a preset expert-designed workflow.

Challenges:

- Managing manual processes
- Ensuring legal compliance
- Creating and sending correspondence
- Building audit history
- Managing worklists and prioritizing actions
- Reducing delinquencies
- Decreasing administrative costs
- Tracking account details
- Monitoring arrangements to pay
- Quickly calculating values of proposed arrangements



Create, send & archive letters with a single click

Debt collection is about communication. How well you communicate with your customers is a key factor in determining how well your business performs.

Rocket Collector's integrated document management system lets you create, send and archive customer correspondence all with a single click.

Make smarter decisions about payment arrangements

For every call, you have just a couple of minutes to understand your customer's financial situation, and produce a favorable outcome.

With our customer overview screen, built-in payment arrangement calculator and automated arrangement confirmation tracking, **Rocket Collector** helps you make informed decisions and take action in a matter of seconds.

Countless features designed to make debt collecting easy



Rocket Collector benefits:

- ✓ **Reduce delinquency rates** by greater control of the collections process
- ✓ **Utilize our Self-Service Portal** to allow debtors to quickly and easily negotiate their own payment plan and submit payments, increasing business productivity and profitability
- ✓ **Optimize efficiency** by automating many administrative tasks currently undertaken by collectors
- ✓ **Decrease staff costs** by automating tasks and freeing up resources
- ✓ **Maximize return on investment** using proven business case scenarios that have proven to be highly effective within a short time frame
- ✓ **Increase control** with comprehensive reporting, smart business rules and task allocation
- ✓ **Enhance customer retention** by ensuring integration with your CRM tools for consistent and comprehensive communication

For details on GBS' **Rocket Collector** Collections Solution & Debtor Self-Service Portal, please contact:

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