

# **Manage Your Population Health** (NG Care)

## A Solution to Contact Patients with Gaps in Care

GBS offers NextGen® Population Health (NG Care), an automated communication solution that reaches out to patients with gaps in care based on selected protocols and evidenced-based clinical quality measures. Patients are alerted to take action, such as schedule an appointment as instructed in the customized message defined by the practice.

With its intuitive and simple navigation, use NextGen® Care to expeditiously create patient lists and perform batch actions without having to go into each individual patient record and repeat the action. Use the customizable and configurable rules engine to automatically run patient lists, perform the batch actions and document in patients' charts in a single click.

#### **Benefits**

- Increase practice revenue
- Automate patient communications
- Improve quality of patient care and overall practice health

- Decrease no-show rate
- Improve patient communications
- Lower healthcare costs by the use of preventative measures

#### Drive enhanced clinical and financial outcomes across your practice

Support collaborative care. Achieve comprehensive population health management. Help ensure long-term success for your practice in today's dynamic and complex healthcare environment. Do it all with a fully integrated solution portfolio from NextGen® Care.

#### Agile, scalable, intuitive and streamlined

Access all of the imbedded tools you need to care for your patients effectively and collaboratively. Enable your entire care team to access patient data and clinical decision support via a shared modifiable care plan for each patient.

#### Access actionable patient data with the Patient Hub

Using the Patient Hub, providers can access, share and aggregate actionable data from multiple internal data sources—and in future releases, do the same with external healthcare data sources.

### More Engaged Patients • Better Disease Management • Improved Clinical and Financial Results

#### **CARE MANAGEMENT**

Take multiple actions for multiple patients in very few clicks. Optimize predefined patient groupings or create your own. Save these groups and take action on them through the Care Opportunity tab. Click the "Chart" button to see the patient's individual chart, click "Task" to task an action to a team member or click "Document" to generate a document for each member of the group quickly.

#### RISK STRATIFICATION From the Patient Hub, you

can group patients by chronic conditions, severity of illness and demographics. Utilizing risk stratification resources, you can identify patients' health risk levels, flag them for follow-up and intervention and/or take other appropriate actions. Configuration is preset within the application for

easy quality reporting.

#### PATIENT ENGAGEMENT

As a gateway to the NextGen® Patient Portal, providers can use NextGen® Care to send alerts to their patients anytime/anywhere by



automating the patient engagement process.

#### REFERRAL MANAGEMENT

As the gateway to NextGen® Share, simply create a referral, find an external provider, attach documents and transmit the referral package. NextGen® Share comes "standard"—there is no additional cost to participate.

#### **DATA SHARING**

You can't collaborate if you're not connected. With stringent reporting requirements, you need a way to track outreach efforts, results

and outcomes—and provide that data to external stakeholders. Export and send information to payers, ACO leadership or anyone else to show you are providing better proactive care. As simple as sending an email, NextGen® Care incorporates the NextGen® Share platform, enabling other connected providers to compose and exchange data.

#### **ANALYTICS**

**Data Sharing** 

Using NextGen® Care, access data about patients' utilization, identify and address problems, better leverage resources and improve care.



- Slice and dice your information based on predefined criteria
- Identify and flag problem areas and high-risk patients
- Help improve clinical outcomes while reducing the cost of care delivery

For more information, please contact your Account Manager or email us at pophealth@gbscorp.com.