



Healthcare Solutions



Need a healthcare package that fits in with **your practice?**

GBS
AMERICA'S PRODUCTIVITY PARTNER

Need a healthcare package that fits in with your practice?

GBS delivers solutions that streamline your daily tasks, yet we won't disrupt your workflow to implement them.

We provide services and products such as the healthcare industry's leading software, NextGen®, in a way that supports your practice's needs and busy schedule. Our flexible implementation, training and performance reviews result in stress-free conversion and maximum productivity.

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Solutions**



SERVICES

Revenue Cycle Management

With our help, you can be sure that all services performed are billed and everything billed is collected. That's because GBS looks at the following to help you organize proper billing and collection methods and establish controls to reach your revenue goals:

- Registration/scheduling
- Eligibility verification
- Insurance/patient billing
- Payment processing
- Collection services

Consulting

Leveraging nearly 30 years of healthcare experience, GBS offers flexible industry solutions, as well as expertise in NextGen® software and custom software interfaces.

Technical

GBS has years of experience converting data from and to several healthcare systems. Customer interfaces are built to allow data flow for patient accounting, billing, laboratory orders and results.

Custom Reporting

In addition to detailed standard reports, we can develop custom reports that meet the specific needs of your practice. For instance, comprehensively review trends and benchmark your days in accounts receivable, aging balances, and charges and payments. Then filter these reports by payer, physician, location and more.

Custom Training

GBS can build or modify training programs to include onsite, classroom and Web-based training. Understanding the needs and importance of clinical staff, we design training processes that are least disruptive to the practice.

Template Design

As a preferred NextGen® development partner, GBS provides enhanced template processing for electronic health records. Currently, we are developing pediatric content and will be expanding to orthopedic and other specialties. Over the years, our team of professionals has developed hundreds of customized templates for our clients.

PRODUCTS

NextGen® Ambulatory Electronic Health Records (EHR)

As the best medical software on the market, NextGen® gives your practice, large or small, the easy-to-use technology you need to achieve the results you want – more efficient performance leading to increased savings and revenues.

For even greater productivity, NextGen® lets practices customize tools, templates and workflow automation to meet the specific software needs of over 30 medical specialties.

NextGen® Practice Management

Used by practices of all sizes, this leading system for registration, scheduling and billing is HIPAA compliant and will improve your cash flow and productivity. By automating tasks and promptly assigning tasks that can't be automated to the appropriate staff, this software:

- Streamlines front- and back-office administration
- Improves staff communication
- Reduces accounts receivable days
- Increases time that can be focused on patients

NextGen® Health Information Exchange (HIE)

This allows a community of practices using electronic health records outside NextGen® to easily and securely store, display and exchange data, such as complete patient records, lab or test results, ER visits, referrals, medications, allergies and more.

NextGen® Patient Portal

This advanced portal promotes an interactive continuum of care between the patient and practice, facilitating effective electronic communication and clinical data exchange.

Offering standard features such as appointment requests, prescription renewals and transmission of documents and forms, this portal reaches far beyond others with:

- The ability for patient information, including referrals, to be imported directly into NextGen® EHR, replacing keystroking by the front desk
- Automated interviews through integrated technology that allow patients to complete their own history prior to the physician encounter
- Customized disease and health management plans based on the patient's input via NextMD to the provider, who can then track, measure and adjust plans
- Integration with the NextGen® product suite to enable consistent, real-time clinical and administrative workflow among providers, hospitals and patients

Appointment Scheduling

Our best-in-class medical scheduling software makes it quick and easy to manage your patients' care with:

- Multi-level display capabilities that mean fast access to providers' schedules, patient preferences or any combination of resources to meet patients' needs
- Customization of scheduling parameters
- Search-ahead features to find available appointment times
- Daily, weekly, monthly and yearly calendar views
- Notifications of patients' account statuses
- Prompts about managed care requirements

Automated Eligibility

With the automated technology of RevRunner, quickly and accurately:

- Find coverage for patients who have it
- Maximize reimbursement from patients who can pay
- Find financial assistance for patients who can't pay
- Proactively monitor the status of claims so you know if and exactly when to take action

Electronic Patient Claims

Post explanations of benefits (EOBs) to patients more quickly and accurately by electronically submitting claims to third-party insurance carriers via our HIPAA-compliant automatic remittance module (ARM). In turn, once the insurance carrier responds with what it will pay for in the claim, you will automatically receive an electronic notification from them with the same type of information they would normally include on an EOB. Most will continue to mail EOBs, too.

Electronic Patient Statement Processing

Get statements to your patients quicker and with less expense than it would take to process your billing manually by using our Emdeon ExpressBill Services to electronically process patient statements.

Electronically submit billing information any time of any day, with the ability to delete statements, edit statements or insert a specific message all prior to sending a batch. Once your files are received, they are processed, address-corrected, laser-printed and mailed the next business day in a statement that is clear, concise and correct. This prompt billing turnaround and easy-to-understand statement results in faster and higher payment rates

Patient Identification

Speed your registration process and increase patient safety with this quick, easy and accurate way to identify and track patients, as well as create, update and manage their records. With our state-of-the-art barcode technology, simply scan the ID label to produce copies and access the right patient information.



Pick up a solution that fits - **from GBS.**



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