



GBS' Offers Managed Services as a Proactive Solution to IT Problems

Without a doubt, today's IT departments are stretched beyond their limits more than ever before. They have too few resources, too much to do, and are pressured from management to do more with less. GBS realized the need for a precise mix of services to support business-critical systems and applications. Our Managed Services solution is the answer to a secure, redundant IT environment. During difficult economic times such as the present, outsourcing IT support and services actually increases, as companies are less likely to increase staff or spend money to train existing staff in new products or initiatives. Now is the perfect time for organizations to rely on GBS, a Managed Service Provider, to handle the following strategic areas:

- Desktop Management
- Network Management
- Server Management
- User Management

GBS Managed Services is a proactive solution as opposed to reactive – one that anticipates a customer's needs before they occur, and prevents problems through maintenance of hardware and frequent updates of software. Many of these services are handled remotely via the Internet. Common services provided by our Managed Services solution include remote network, desktop and security monitoring, patch management and remote data back-up, as well as Help Desk-based support.

Businesses are dependent on their IT systems and virtually shut down when a major IT failure occurs. The hidden cost of downtime and productivity due to technical problems is the single largest expense for these businesses. In most cases, an IT staff has to work at double-speed. Because an over-extended IT staff is prone to mistakes and slow-downs, employees are left waiting until the IT staff can tackle a specific issue. Constant monitoring of networks to maintain the security, availability, and integrity of data is critical. GBS can help deal with this long list of challenges.

We offer a seamless, single-point-of-contact solution, which then frees organizations to focus on the strategic aspects of their business. Realize that one of the fundamental benefits to Managed Services is a proactive approach. Without built-in measures, the service is not as valuable – organizations want a provider that is going to minimize issues by being proactive.

For further information regarding the GBS Managed Services solution, contact Carol Reed at 800.860.4428, Ext. 2214. Visit www.gbscorp.com/managed_services

About GBS

GBS is headquartered in North Canton, Ohio. GBS has been providing technology, labeling, filing, and document management solutions since 1971. GBS provides products and services that help customers better **Create, Manage, Retrieve, and Deliver** information to achieve greater profitability, faster growth, and tangible results for their customers.